

The Prescription for Identity and Access Management Headaches

- Solves NHS IT password management issues
- Improves staff productivity, more time for patients
- Controls and audits who accessed what, when, from where
- Saves helpdesk and support costs

Pharmacy Stamp

Age

D.o.B

Forename, Surname & Address

Mr S Smith
1 Main Street
Nottingham
N20 3XY

Number of days treatment
N.B Ensure dose is stated

Please tick items required and hand this form to reception (or fax to 295 3602) for your next prescription. Kindly do not request prescriptions by telephone. You can also order repeat prescriptions online at www.evidian.com

Office use

Evidian E-SSO Solution Disks x3
ONE TO BE DEPLOYED TRUST-WIDE
Quant: for all computer users
[]

Evidian Mobile E-SSO Disks x3
ONE TO BE DEPLOYED TRUST-WIDE
Quant: for all computer users
[]

Signature of Patient

Date
01/06/2009

501345

486700893457 7890

2WR

FP11MA0901

Evidian Enterprise SSO cures IAM headaches

Every day, you have thousands of staff using dozens of applications. That means hundreds of support calls for lost or forgotten passwords. Wasted time for users having to log in and out of programs one by one. Incomplete or inaccurate audit trails resulting in poor information governance.

Evidian's secure Enterprise Single Sign-On (Enterprise SSO) cures these headaches

Users work more effectively because they can log in to their authorised applications in one action. There's no need to remember multiple passwords.

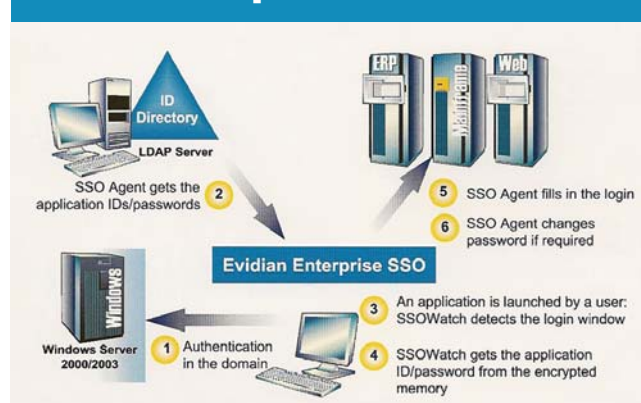
Fast user switching means staff on busy wards or A&E can securely share computers without restarting Windows sessions, combined with a full audit trail.

Enterprise SSO increases security by enforcing application password policies, giving strong user authentication and helping achieve compliance with the NHS Code of Conduct, Data Protection Act and privacy laws.

It also cuts helpdesk and support costs. Gartner, Inc. estimates that over 30% of all helpdesk calls are due to lost passwords. Enterprise SSO manages application passwords and allows users to reset domain passwords themselves, freeing up helpdesk resources.

Enterprise SSO can be deployed on your existing networks in a few days. That's why Evidian has more live NHS users than any other SSO solution

How Enterprise SSO works



Case study: Winchester and Eastleigh Healthcare NHS Trust

Winchester and Eastleigh Healthcare NHS Trust has deployed Evidian Enterprise SSO to simplify access to key hospital applications for its 2,500 staff.

With clinicians at the Trust requiring access to up to 14 different healthcare applications, Enterprise SSO saves time and support resources.

Tunde Ishola, Head of IM&T at Winchester and Eastleigh Healthcare NHS Trust said: "Previously, staff had to remember up to 15 sets of log-in details for their applications. This placed a burden on the Trust's IT support, and wasted valuable clinician time. By simplifying access to essential applications within the Care Records System, including X-ray, radiology, pathology blood requisition and e-prescribing, staff need only to log-in once to carry out essential daily activities, freeing up their time to focus on patient care."

An extra benefit of Enterprise SSO is self-service password reset, enabling staff to resolve the issue of lost details themselves. Before deployment, around 15% of all IT support calls logged were password related, but now the Trust has reduced first-line IT support by 20%.

Winchester and Eastleigh Healthcare NHS Trust



Features of the Evidian NHS solution

- **Uses your existing LDAP infrastructure**

This guarantees high availability as the infrastructure is provided by the directory itself. There's no need to introduce, secure, manage or scale new infrastructure

- **Full Integration with NPFiT CfH smart card solution**

Provides directory authentication and SSO to local applications when authenticating with Connecting for Health Gemplus smartcard

- **Synchronises ESR records into LDAP**

Enables synchronisation of data with the Electronic Staff Record and other sources, such as telephone directories, into your directory, creating a single, reliable ID source

- **Offline working**

User authentication, password reset and SSO is available even if the directory cannot be accessed for any reason

- **Mobile integration with Microsoft Intelligent Application Gateway (IAG)**

Mobile workers can access SSO features and data from laptops, kiosks or mobile devices over the Internet, using a clientless VPN gateway solution

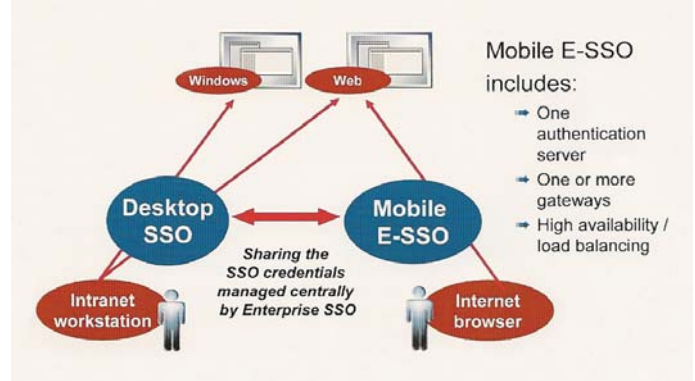
- **Fast user switching**

Doctors can rapidly access apps and data without restarting Windows sessions, switching users via CfH card or RFID

- **Complete audit capabilities**

Gives a complete record of all access events, with reporting by application, user, location, CfH card and more

How Mobile E-SSO works



Case study: Warrington and Halton Hospitals NHS Foundation Trust

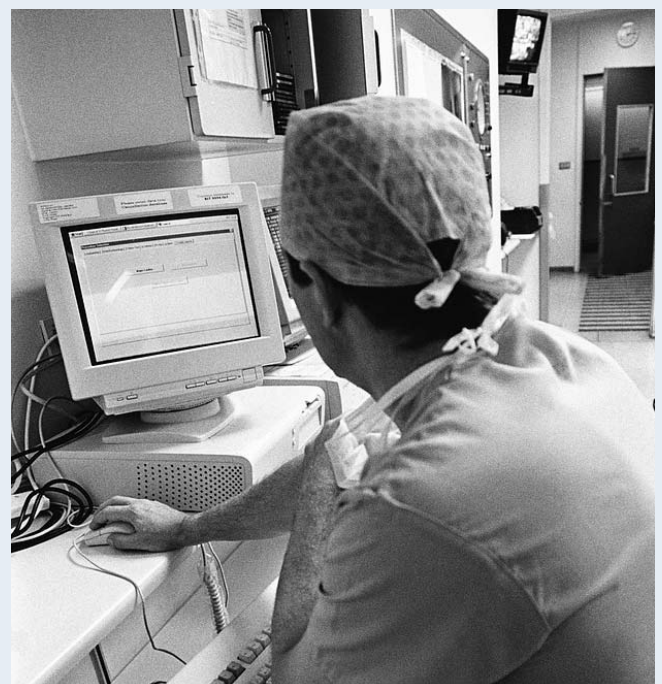
Warrington and Halton Hospitals NHS Foundation Trust is deploying Evidian Enterprise SSO to over 3,000 users to increase login security, improve staff efficiency and cut IT support calls.

A key benefit for the Trust is the ability to quickly and securely switch between users on computers on busy wards. This minimises the risk of security breaches and improves information governance.

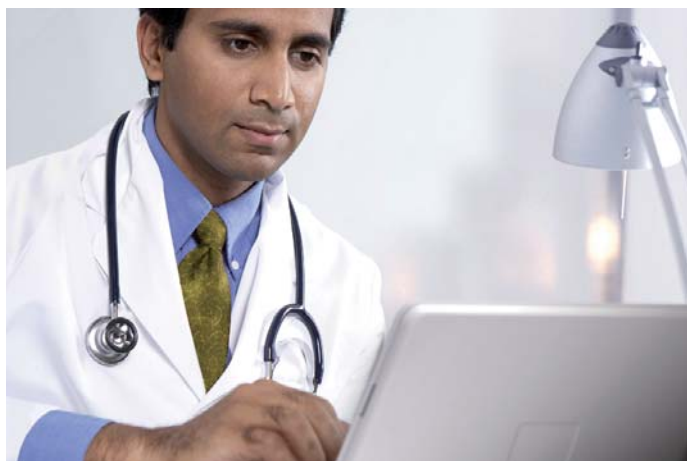
IT services manager for the Trust, Steve Nicholson, said: "The Enterprise SSO solution has been so popular with staff that they are actually requesting to be signed up to it. It makes their jobs easier and more efficient and also encourages a greater level of security. It will also make our job easier as we start to deal less and less with password related problems – we expect it to cut IT helpdesk password calls by around 70%.

"We opted for Evidian's Enterprise SSO because it offered greater granularity, flexibility and a wider scope of facilities – furthermore out of all its competitors the Enterprise SSO solution was the most cost effective."

Warrington and Halton Hospitals NHS Foundation Trust



About Evidian Enterprise SSO



“ Evidian’s Enterprise SSO further extends the capabilities of Microsoft’s Identity Lifecycle Management offering, providing our customers a best of breed desktop / Enterprise Single Sign-On solution, by utilising the existing availability, resilience and security of Active Directory.

This approach removes the cost of introducing and managing new infrastructure therefore delivering rapid ROI to our customers”

Daniel Meyer – Identity Management Lead EMEA, Microsoft

Strong authentication with CfH smart card:

Enterprise SSO delivers single sign-on according to security policies and enterprise directories. This also delivers fast user switching.

Supports Mobile Working

With Evidian Mobile E-SSO, users may connect securely to their web applications from any external browser via a web portal. Mobile E-SSO enforces security policies and decreases the cost of administration by using the same repository.

Unique off-line Self-Service Password Reset

Evidian’s unique Self-Service Password Reset enables secure emergency access, available even if no Windows session is opened, offline or online, at any time. This eliminates most password reset calls.



Compliance reporting

Evidian Enterprise SSO features integrated tools for in-depth reporting conforming to regulatory requirements such as the Data Protection Act.

Supported environments

Evidian E-SSO is available for Windows XP, 2000, 2003 and Vista workstations. For thin clients, Evidian Enterprise SSO is also available for Windows Terminal Server and Citrix (MetaFrame, Presentation Server and NFuse).

Evidian has more live NHS users than any other SSO solution. Our long-term experience in healthcare markets both in the UK and Europe helps ensure a rapid and seamless deployment in your environment. Our solutions integrate closely with established authentication systems such as the NHS Connecting for Health smart card and the French CPS card.

Evidian is positioned in the leaders quadrant in the “Magic Quadrant for Enterprise Single Sign-On” by Gartner, Inc.

Evidian has a dedicated NHS resource centre, with focused material that provides answers to common scenarios using Evidian’s Enterprise SSO solution. This extends the use of Active Directory to deploy single sign-on integrated with the NHS smart card.
www.evidian.com/iam/sectorial-solutions/nhs-resource-center.htm